

RETURNS

Returns may be authorized within 30 days of original shipment. The customer may not return product without Teclab's written approval. Teclab's approval of returns shall be conditioned on the product being returned to Teclab **(1)** in compliance with Teclab's shipping instructions, **(2)** within 30 days of the issuance of Teclab's RGA (Returned Goods Authorization) number, **(3)** with all return shipping charges being prepaid by customer, **(4)** in a suitable condition for resale, and **(5)** with the customer's payment of a restocking charge of thirtyfive percent (35%) of the total purchase price.

Custom and non-standard products, including custom colors, may not be returned. All returns subject to any reconditioning charges determined necessary by Teclab upon inspection of the returned goods.